

SANTOS FESTIVAL OF CYCLING

21-29 JANUARY 2022 / ADELAIDE



POSITION DESCRIPTION

CITY OF ADELAIDE FESTIVAL VILLAGE GREETERS/COVID MARSHALS

NATURE OF EMPLOYMENT

Volunteer

POSITION REPORTS TO

Festival Village Manager

TASKS

- Be the first point of contact for all guests entering the Tour Village and promote the event and local knowledge
- Answer specific questions relating to the Santos Festival of Cycling
- Assist with general tourism enquiries
- Distribute event programs and tourism brochures
- Showcase the characters and enthusiasm of South Australians to visitors
- General cleaning of the area
- Monitor the Tour Village to ensure patrons and staff are abiding by the Event's COVID rules
- Monitor the signage and other infrastructure (such as hygiene material) set up to provide a COVID Safe area, adjust them if they are not working effectively, and/or communicate to the operations team that something needs adjusting
- Promote and take practical steps to ensure patrons are complying with the 1.5 metre physical distancing rule
- COVID Marshals have no formal authority. Where patrons are believed to be breaching COVID directions and have not followed the advice provided by the COVID Marshal, the COVID Marshal should report to the Head COVID Marshal
- Record any COVID issues identified and actioned, including outcomes
- Any other jobs as required

* Please note this position involves standing and or walking around for the majority of the shift

SHIFT DATES & TIMES

Shifts will be available from Wednesday 26 January until Saturday 29 January. Please complete your availability when applying to volunteer, and we will allocate you an appropriate shift.

Water will be available at all times. A light meal will be provided for all shifts over 5 hours. Volunteers are welcome to bring a snack if they feel they will require something additional to eat.



#TDFestival



tourdownunder.com.au

SANTOS FESTIVAL^{OF} CYCLING

21-29 JANUARY 2022 / ADELAIDE



LOCATION/TRANSPORT

This position will be based at the Tour Village, located in Victoria Square. Volunteers are required to make their own arrangements to and from each shift.

Please note there are no provisions within the Tour Village for private vehicles to be parked.

UNIFORM

Official event t-shirt, neat, tidy black or denim pants or knee length shorts/skirt and closed toed comfortable footwear. A hat and sunscreen will be provided as this position involves working outdoors.



#TDUFestival



tourdownunder.com.au