

SANTOS TOUR DOWN UNDER

13-22 JANUARY 2023 / ADELAIDE



TOUR VILLAGE GREETER POSITION DESCRIPTION

POSITION

Tour Village Greeter

NATURE OF EMPLOYMENT

Volunteer

REPORTS TO

Hub Operations Manager, Anita Decoster and/or Festival Village Assistant (Placement Student)

TASKS

- Be the first point of contact for all guests entering the Tour Village and promote the event and local knowledge
- Answer specific questions relating to the Santos Tour Down Under
- Assist with general tourism enquiries
- Distribute event programs and tourism brochures
- Showcase the characters and enthusiasm of South Australians to visitors
- General cleaning of the area
- Any other jobs as required

*Please note this position involves standing and/or walking around the Tour Village for the majority of the shift.

SHIFT DATES AND SHIFT TIMES (APPROX.)

Santos Tour Down Under Dates: Friday 13 January – Sunday 22 January

Shift Times:

Opening Night (Fri, 13 Jan):

3:30pm – 9:00pm

Friday, Saturday & Sunday:

Morning Shift - 10:30pm – 3:00pm

Afternoon Shift - 3:00pm – 8:00pm

*Times listed above are TBC

*Please arrive 10 minutes prior to shift starting time



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LOCATION & TRANSPORT

The shifts will be located at the Tour Village, Victoria Square (North). You will need to check in at the Information Booth for your shifts.

Please note, there are no provisions within the Tour Village for private vehicles to be parked.

Volunteers are required to make their own arrangements to and from each shift.

MEALS

Water will be available at all times; please ensure you bring a reusable water bottle to refill.

A light meal will be provided if the shift is over 5 hours in duration.

Volunteers are welcome to bring snacks if they feel they require something to eat during the shift.

UNIFORM

Official event t-shirt (provided at volunteer briefing), neat and tidy black/denim pants or knee length shorts/skirt, closed toed comfortable footwear.

A hat and sunscreen will be provided should work be required to be undertaken outdoors.



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