

FAMILY RIDE ASSISTANT POSITION DESCRIPTION

POSITION

Family Ride Assistant

NATURE OF EMPLOYMENT

Volunteer

Working with Children Check (WWCC) required for this role.

Please upload to the Rosterfy Portal under “My Profile” and then under the “Certificates” tab.

REPORTS TO

Senior Events Coordinator, Thamsin Sharrad

TASKS

- Pack and distribute participant gift bags
- Assist with the set-up and pack up of the registration/information area
- Allocate participant wristbands and/or rider numbers
- Answer event related questions
- Report lost children
- Ensure only registered participants enter the closed track area
- Ensure correct participants out and matching them with their parents at the end of the ride
- Close the track with barriers once event is finished
- Support activations as required
- Communication with participants parents as required

*Please note this position involves standing for the majority of the shift. Closed shoes are required to be worn as a part of this role.

SHIFT DATES AND SHIFT TIMES (APPROX.)

Santos Tour Down Under Dates: Saturday 16 January – Sunday 24 January 2027

Shift Times:

Family Ride has not been advertised with the program yet, come back soon.

*Times listed above are TBC

*Please arrive 10 minutes prior to shift starting time

LOCATION & TRANSPORT



Volunteers are required to make their own arrangements to and from each shift.

MEALS

Water will be available at all times; please ensure you bring a reusable water bottle to refill.

A light meal will be provided if the shift is over 5 hours in duration.

Volunteers are welcome to bring snacks if they feel they require something to eat during the shift.

UNIFORM

Official event t-shirt (provided at volunteer briefing), neat and tidy black/denim pants or knee length shorts/skirt, closed toed comfortable footwear.

A hat and sunscreen will be provided should work be required to be undertaken outdoors.



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