

Volunteer Terms and Conditions – 2026 Santos Tour Down Under

The Santos Tour Down Under (**Event**) is organised by the South Australian Tourism Commission, a body corporate under the *South Australian Tourism Commission Act 1993* (SA) ("**SATC**"). By registering as a volunteer for the Event, you acknowledge and agree to the following terms and conditions ("**Volunteer Terms and Conditions**"):

1. You agree to comply with the SATC Volunteer Handbook available at https://tourism.sa.gov.au/media/h5xlfjg0/satc_volunteer-handbook_july_2022_final.pdf, which is incorporated into and forms part of these Volunteer Terms and Conditions.
2. You acknowledge that you will be under the direction and supervision of a SATC officer or agent and agree to comply with all lawful and reasonable instructions provided in relation to your volunteer duties.
3. You agree to carry out your volunteer duties to the best of your ability, and to assist other Event volunteers as reasonably required.
4. You must comply with all directions relating to work health and safety and must not, by act or omission, endanger your own safety or that of others.
5. You acknowledge that certain volunteer roles are restricted to individuals aged 18 years and over.
6. If you are the parent or guardian of a minor (under 18) registering as a volunteer at the Event, you agree to the following:
 - 6.1. You have read and understood this document, including SATC's right to use images and recordings of the minor, and have explained it to them; and
 - 6.2. You consent to their participation, will attend any required briefing(s) with them, and will accompany them at all times while they are volunteering at the Event.
7. By registering as a volunteer, you warrant that you have considered the physical requirements of the role and confirm that, to the best of your knowledge, you do not suffer from any condition that would be adversely affected or aggravated by your participation.
8. In connection with my work, I acknowledge that I may be entitled to the benefit of SATC's insurance policy for personal accident cover.
9. In the event of an injury sustained while volunteering, you must report the incident to your SATC supervisor within 24 hours.
10. SATC is not liable for any expenses incurred unless such expenses are pre-approved in writing (at SATC's sole discretion). Reimbursement is conditional upon submission of valid receipts.
11. Where a vehicle and/or equipment is loaned to you, you must acknowledge receipt and return in accordance with relevant SATC policies and agreements.
12. If required to operate a vehicle, you must hold and always carry a current, valid, and unrestricted driver's licence appropriate to the class of vehicle.
13. You must act courteously and respectfully towards other volunteers, SATC personnel, and members of the public.
14. You agree to act in the best interests of SATC and the Event, and to always respect SATC's property and reputation.
15. You must not make public statements or representations on behalf of SATC. All media enquiries or public complaints must be referred to an authorised SATC officer.
16. You grant SATC the right to use photographs, video, audio or other recordings of you for promotional or marketing purposes, in any medium, without compensation.
17. You must keep confidential all information obtained through your involvement with the SATC and must not disclose or use such information except as necessary to perform your duties.
18. "**Confidential Information**" means any information designated as confidential by the SATC, or which a reasonable person would consider to be confidential in nature.
19. You agree that SATC may collect, use, and disclose your personal information for purposes connected with volunteer engagement and administration, including:
 - 19.1. assessing and managing your application;
 - 19.2. conducting research and improving services;
 - 19.3. communicating with you in relation to the Event;
 - 19.4. complying with legal and security obligations; and

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- 19.5. sharing information with authorised third parties and government bodies, in accordance with applicable laws.
20. SATC will manage personal information in accordance with its Privacy Policy Statement available at <https://tourism.sa.gov.au/privacy-statement>.
21. Your appointment as a volunteer is conditional upon your consent to any required background checks, including but not limited to a police record check and Working with Children Check, as determined by SATC acting in its absolute discretion.
22. You must disclose any criminal convictions or findings of guilt (subject to spent convictions legislation).
23. SATC may terminate your volunteer engagement at any time, in its absolute discretion, where it considers your continued involvement to present an unacceptable risk to the SATC, the Event, or the public.